

## GRUP PITAGORA QUALITY POLICY

The management and human resources of **Grup Pitagora** dedicate all their efforts to the development of consulting services in the equality of the sexes and diversity and the organization of quality training that allows the development of the human resources of our client companies and the training of professionals unemployed at the national level.

The above Quality Policy is specified in the following principles:

- The quality of its services.
- The quality of its organization and operations.

To achieve this the management:

- Defines action plans and monitors them.
- Detects and responds proactively to the human needs to achieve its objectives.
- Collaborates with highly qualified instructors, evaluating them periodically.
- Evaluates the suitability of the system to achieve the objective in the indicators and analyzes the causes of possible deviations.
- Complies with current legal requirements at all times.

And it has the following guidelines as the basis of its Quality Policy:

- Analysis of the **satisfaction** of its clients to evaluate objectively the realization of the initial objectives and to identify opportunities for **continuous improvement** that result in a positive professional and human growth experience for all parties.
- Development of **consulting services for the equality of the sexes and diversity** and provision of **quality training**, collaborating with highly qualified instructors and providing up-to-date and high-quality teaching materials.
- Preservation of constant frank and open **communication** among all members.
- Application of the principle of **continuous improvement** in all areas and processes of the company by updating and reviewing quality management.
- **Guarantee** of the dissemination of this **policy** among all our workers.

The Management

A handwritten signature in black ink, appearing to read "Marta Coronas Gayete".

Marta Coronas Gayete  
October 2023